UGC REGULATIONS & STUDENT WELFARE

मां राम दुलारी बालिका महाविद्यालय

Maa Ram Dulari Balika Mahavidyalaya

Chatarma, Badhupur, Ghazipur, Uttar Pradesh

OFFICE NOTIFICATION

Ref. No.: MRDBM/SGRC/2024-25/04

Subject: Constitution of SGRC
Academic Year: 2024–2025

STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC)

In compliance with University Grants Commission (Redressal of Grievances of Students) Regulations, Maa Ram Dulari Balika Mahavidyalaya has constituted the **Student Grievance Redressal Committee (SGRC)**. The committee aims to provide a fair, transparent, and responsive Mechanism for addressing student concerns related to academic matters, administrative support, infrastructure, and general campus welfare.

COMMITTEE COMPOSITION & MEMBERS

S.No.	Committee Role	Member Name	Contact Details
1	Manager (प्रबंधक)	श्री देव प्रकाश सिंह	9794515504, 9415260639
2	Chairperson (Principal)	डॉ० विशाल कुमार सिंह	8354938881, 9628430300
3	Member	सुश्री नीलू भारती	8354938881, 9628430300
4	Member	श्री राजकुमार	8354938881, 9628430300

SCOPE & OBJECTIVES

Academic Concerns

Addressing issues related to teaching, course coverage, internal assessment, examinations, and laboratory access.

Administrative Assistance

Resolving queries related to admissions, fee payments, scholarships, certificates, and student identity documentation.

Campus Facilities

Handling feedback and grievances regarding library resources, classroom amenities, sanitation, drinking water, and safety.

Fair & Timely Resolution

Ensuring impartial, time-bound inquiries and swift resolution for all registered grievances without bias.

GRIEVANCE SUBMISSION PROCESS

Students can submit their written complaints in the **Suggestion/Grievance Box** installed near the administrative